

Information Technology 2300 Bloomdale Rd Suite 3198 McKinney, Texas 75071 www.collincountytx.gov

To: Judge Chris Hill

Commissioner Duncan Webb Commissioner Darrell Hale Commissioner Cheryl Williams Commissioner Susan Fletcher

From: Caren Skipworth, CIO

Date: August 31, 2023

Re: FY24 Maintenance Contract Renewal Authorization

At the request of the Purchasing Department, Information Technology is requesting Commissioner Court to authorize the renewal of the maintenance contract with Global Tel*Link. The FY24 renewal will be budgeted as part of the non-departmental budget request. The maintenance cost is \$55,248.00.

This line item will be included as part of the regular FY24 maintenance request.