



February 23<sup>rd</sup>, 2023

Ms. Karen Their  
Chief Deputy Tax Assessor/Collector  
P.O. Box 8006  
McKinney, TX 75070

Dear Karen,

It is that time of year for the budget planning cycle to begin for the 2023 tax year. To help you with your planning process, this letter relates the amount due for the Spindlemedia Maintenance Agreement. We have been working on major upgrades to the Tax Office Software. These include a new tax web site and enhancements to TO4.

Your Maintenance Agreement fee for 2023 tax year will be \$153,593.

Cloud Maintenance fee for 2023 will be \$19,800.

This year we have our two scheduled 1-day SMI users' conferences for 2023. The first will be held on May 3<sup>rd</sup> at the Houston Marriott South. The second will take place on June 20<sup>th</sup> at Hilton Garden Inn, Lewisville Texas. You and your staff are invited to either meeting or both if you wish. There will be no event charge, however you will be responsible for providing your own transportation, food, and lodging if necessary.

We look forward to seeing you at the SMI users meeting and the various tax conferences throughout 2023. We do appreciate your business. Thank you.

Respectfully yours,

A handwritten signature in black ink, appearing to read "SA Johnson", with a long horizontal flourish extending to the right.

Steve Johnson  
President