



SOLE SOURCE LETTER
Environmental Systems Research Institute, Inc. (Esri)
380 New York Street
Redlands, CA 92373
E-mail: jricks@esri.com

DATE: September 6, 2023

TO: Collin County

FROM: Jackie Ricks, Esri Contracts Specialist I/Contracts & Legal Department

RE: Esri Sole Source Justification for Software Maintenance
Esri Quote No. 26156604

This letter confirms that Esri, as owner and manufacturer, is the sole-source provider of **software maintenance** (technical support plus Esri software updates/upgrades) for ArcGIS software in the United States. Esri Partner's are not authorized to resell software maintenance.

If you have further questions, please contact me at 909-793-2853, extension 1-1990.

Kind regards,


Jackie Ricks