



COLLIN COUNTY

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To: Judge Chris Hill
Commissioner Duncan Webb
Commissioner Darrell Hale
Commissioner Cheryl Williams
Commissioner Susan Fletcher

From: Caren Skipworth, CIO

Date: 9/12/2023

Re: Tyler Technologies CIP to Contractual CSAM Exchange

The Collin County Information Technology Department requests approval of a contract amendment to exchange the current Continuous Improvement Program participation for a contract Client Success Account Manager. The current cost of the CIP program is \$34,750 and the proposed Amendment exchanges the CIP program for a contract CSAM for the same cost, yielding a cost-neutral Amendment.