



COLLIN COUNTY

Information Technology
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To: Judge Chris Hill
Commissioner Duncan Webb
Commissioner Darrell Hale
Commissioner Cheryl Williams
Commissioner Susan Fletcher

From: Caren Skipworth, CIO

Date: March 13, 2024

Re: FY24 Maintenance Contract Renewal Authorization

At the request of the Purchasing Department, Information Technology is requesting Commissioner Court to authorize the renewal of the current maintenance contract with Tyler Technologies for Tyler Jury eResponse SaaS Hosting and SMS Text Message SaaS Hosting Services. This renewal, billed separately by the vendor, is the hosted portion of the Tyler Jury Summons agreement. The FY24 renewal is budgeted as part of the non-departmental budget request. The cost of this part of the renewal is \$130,381.65.