



March 1st, 2024

Ms. Karen Their  
Chief Deputy Tax Assessor/Collector – Collin County  
2300 Bloomdale Rd. Suite 3100  
McKinney, TX 75071

Dear Karen,

It is that time of year for the budget planning cycle to begin for the 2024 tax year. To help you with your planning process, this letter relates the amount due for the Spindlemedia Maintenance Agreement. We have been working on major upgrades to the Tax Office Software. These include a new tax web site and enhancements to TO4.

Your Maintenance Agreement fee for 2024 tax year will be \$168,953.

Also:

Your Cloud Services fee for 2024 tax year will be \$21,780.

This year we have our two scheduled 1-day SMI users' conferences for 2024. The first will be held on May 7th at Houston Marriot Westchase 2900 Briarpark Drive, Houston, TX 77042 . The second will take place on June 18<sup>th</sup> at Hilton Garden Inn, 785 SH 121 Bypass Lewisville, TX 75067. You and your staff are invited to either meeting or both if you wish. There will be no event charge, however you will be responsible for providing your own transportation, food, and lodging if necessary.

We look forward to seeing you at the SMI users meeting and the various tax conferences throughout 2024. We do appreciate your business. Thank you.

Respectfully yours,

Steve Johnson  
CEO