



COLLIN COUNTY

Information Technology
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To: Judge Chris Hill
Commissioner Duncan Webb
Commissioner Darrell Hale
Commissioner Cheryl Williams
Commissioner Susan Fletcher

From: Caren Skipworth, CIO

Date: October 8, 2024

Re: FY25 Maintenance Contract Renewal Authorization

At the request of the Purchasing Department, Information Technology is requesting Commissioner Court to authorize the renewal of the current maintenance contract with Tyler Technologies for Odyssey Case and Jail Management Maintenance due October 1, 2024. This renewal, billed separately by the vendor, is the base agreement for the core system, PCI services, Biometrics and Civil Serve. The FY25 renewal is budgeted as part of the non-departmental budget request. The cost of this part of the renewal is \$517,040.26.