

AGREEMENT NO. 2025-120  
COLLIN COUNTY  
PERSONAL SERVICES AGREEMENT

THIS AGREEMENT is entered into by and between Kathlene Pricer, Case Manager, herein also referred to as Provider, and Collin County, Texas.

STATEMENT OF WORK: The Provider shall perform the following duties and services as described in the Collin County Veterans Accessing Lifelong Opportunities for Rehabilitation (VALOR) program, approved by the court at the request of the County to evaluate and monitor the VALOR program and eligible justice-involved Veteran participation in the program. Provider shall perform the services at the Community Corrections Facility, Courthouse, and other county locations or at the Provider's office.

In providing services, the Provider shall conduct himself with the highest professional ethics in the performance of the service within the statute of the law.

The goal of the Collin County/VALOR program is to move Justice-involved veterans (JIV) out of the traditional criminal justice process and into appropriate, individualized rehabilitative alternatives that improve mental health and successfully lead to community reintegration and criminal case resolution. Once veterans have been screened, assessed, approved for participation, and transferred into this program, they promptly begin a treatment program that is specific to their needs. In addition to program team meetings, the program may involve drug and/or alcohol treatment, random drug testing, support group meetings, vocational or job counseling, educational classes, and community supervision. Many services are provided by outside agencies, and participants are referred as needed. While actual length varies based on participant progress, the 2-to-6 month program consists of 4 phases requiring frequent meetings with mental health and drug abuse clinicians, as well as Probation Department and Sheriff's Office personnel, during each phase.

The Provider will provide the following services and complete the described requirements:

Program Services:

1. Will serve as the conduit between VALOR participants and community service providers.
2. Will serve as the liaison between VALOR participants, the VALOR Mental Health Coordinator/Clinician, and the Program Coordinator.
3. Will conduct initial eligibility assessments for VALOR participants as directed.
4. Will ensure that the privacy of individuals in the program is maintained.
5. Will update and maintain a database for all eligible applicants involved in the program.
6. Will collect, maintain, analyze, and submit necessary program data to the VALOR Program Manager to assist in completing all monthly and quarterly reporting requirements set out by the Program Director.
7. Will be available by phone and e-mail during regular business hours and as needed.
8. Will coordinate with county stakeholders and VALOR team members.
9. Will conduct community outreach and coordinate with community service agencies willing to assist program participants throughout the program and during transition.
10. Will attend court sessions scheduled for the program as needed.
11. Will work closely with Texas counties, serving as the primary point of contact for questions and concerns regarding eligibility criteria and the VALOR program as a whole.
12. Will attend all regularly scheduled meetings as needed to complete services for individual cases and attend other meetings related to services and scheduled by the Clinical Director or Program Manager. Provider shall, at such meetings, outline work accomplished and report to the team any information related to individual cases within the approved time period.
13. Will collaborate with other team members to ensure a cohesive approach to client care.
14. Will maintain a regular schedule and office hours as directed.
15. Will provide comprehensive case management services to VALOR participants, including intake, assessment, and individualized service planning.
16. Will ensure documentation is accurate, up-to-date, and compliant with probation requirements and program policies.

17. Will work with the VALOR Program Director to develop and maintain program procedures related to case management.
18. Will communicate VALOR participant needs, exercise sound and ethical judgment, and execute thorough discharges that meet a home counties requirements and Veteran needs. This includes collaboration with the VALOR team, NTVC team, Veteran Affairs, and other community supporters.
19. Will assist in coordinating and facilitating staffings and progress reviews to address participant needs and program goals.
20. Will monitor participant progress, compliance with court orders, and treatment plans, providing timely updates to the VALOR and NTVC teams as necessary.
21. Will uphold confidentiality and adhere to ethical standards in all interactions and decisions.
22. Will execute and manage participant discharges, ensuring all required program documentation is completed and submitted at least two weeks prior to the scheduled discharge date.
23. Will perform all other duties assigned by the Program Director.

#### Participants Services:

1. Will monitor program compliance, including treatment attendance and participation, and will act as a program liaison for the needs of program participants and community resources.
2. Will provide outreach and education to community stakeholders to garner attention and assistance for program participants.
3. Will run the VALOR Alumni meeting once per week as needed or otherwise directed.
4. Will instruct two VALOR classes per week as needed or otherwise directed.
5. Will serve as the liaison between VALOR participants and the NTVC team and VALOR Clinical Director regarding case management.
6. Will ensure effective communication of participant needs and maintain ethical decision-making processes regarding discharges, using all available and researched resources.
7. Will coordinate with the VALOR team and stakeholders to ensure participant needs are met during the program and transition phases.

#### Performance Expectations and Accountability:

1. **Timely and Accurate Record-Keeping:** Will maintain up-to-date, accurate records, including databases, spreadsheets, and case files, to reflect participant progress and program requirements. Failure to do so may result in a performance review and potential corrective actions.
2. **Communication and Reporting:** Will regularly communicate and report to the Clinical Director and Program Management team regarding participant progress, program compliance, and any issues that arise. This includes providing updates on case status, treatment plans, and relevant changes in participant circumstances to ensure timely and accurate reporting aligned with program goals and expectations.
3. **Non-Performance and Termination:** Will understand that consistent failure to meet job requirements, including missed reporting deadlines or failure to fulfill responsibilities, constitutes a breach of contract and may result in termination after appropriate corrective action steps have been taken.

#### Special Considerations:

1. The Provider position may be abolished at any time by the Collin County Commissioners Court.
2. The Provider will notify the Court of any potential conflicts of interest arising from his work with individuals.
3. Prior to receiving funds from the County for services, Provider must complete the services as stated in this Agreement.
4. Any travel associated with the project/program will not be reimbursed.

#### County Provided Equipment:

1. The County will provide the Provider with equipment for the secure access to the County network and information as needed. All equipment will be returned to the County at the end of the term or before if funding, the position or program is terminated.
  - a. Laptop Computer
  - b. Computer software and licenses

County Provided Access:

1. County will provide the access to the following areas as necessary:
  - a. County Community Correctional Facility/Jail/Minimum Security
  - b. County Court House
  - c. County Software to access County-related information

County Provided Information:

1. County will make available to Provider any and all information, data, etc. as it may have in its possession relating to the individual case as described herein.

COMPENSATION FOR SERVICES: Provider will invoice Collin County monthly for a flat fee of \$500. No other expense or reimbursement shall be borne by Collin County unless stated herein. The monthly payment shall be due on or before the last day of each month

- INVOICES along with a statement of work indicating the task completed, dates and hours worked, shall be submitted to the Program Manager for approval prior to being submitted to the Collin County Auditor's Office, 2300 Bloomdale Rd, Suite 3100, McKinney, Texas 75071.
- PAYMENT will be made for hours worked and/or lump sum fee in accordance with the Government Code Sec. 2251.021 Time for Payment by Governmental Entity.
- SALES TAX: Collin County is by statute exempt from the State Sales Tax and Federal Excise Tax.

TERM OF AGREEMENT: This agreement will begin upon award, and will remain in effect until September 30, 2025. This agreement may be renewed by amendment for additional one (1) year periods dependent upon availability of grant funding. This agreement may be terminated by either party with a thirty (30) calendar day written notice prior to any cancellation which must state therein the reasons for such cancellation. Collin County reserves the right to terminate the agreement immediately in the event the provider fails to perform in accordance with terms and conditions of the agreement as stated herein.

BENEFITS: Provider is not an employee of Collin County and is not entitled to any benefits offered to Collin County Employees.

INDEMNIFICATION: Provider shall defend, indemnify and save harmless Collin County and all its officers, agents and employees from all suits, actions, or other claims of any character, name and description brought for or on account of any injury to or damages received or sustained by any person, persons, or property on account of any negligent act or fault in performance under this Agreement. Provider shall pay any judgment with cost, which may be obtained against Collin County growing out of such injury or damages.

FORCE MAJEURE: No party shall be liable or responsible to the other party, nor be deemed to have defaulted under or breached this Agreement, for any failure or delay in fulfilling or performing any term of this Agreement, when and to the extent such failure or delay is caused by or results from acts beyond the affected party's reasonable control, including, without limitation: acts of God; flood, fire or explosion; war, invasion, riot or other civil unrest; actions, embargoes or blockades in effect on or after the date of this Agreement; or national or regional emergency (each of the foregoing, a "Force Majeure Event"). A party whose performance is affected by a Force Majeure Event shall give notice to the other party, stating the period of time the occurrence is expected to continue and shall use diligent efforts to end the failure or delay and minimize the effects of such Force Majeure Event.

VENUE: This Agreement will be governed and construed according to the laws of the State of Texas. This Agreement is performable in Collin County, Texas.

CHANGE ORDERS: No oral statement of any person shall modify or otherwise change, or affect the terms and conditions stated in this Agreement. All Change Orders to this Agreement will be made in writing by the Collin County Purchasing Agent.

**AUDITS AND RECORDS:** The Provider agrees that at any time during normal business hours, and as often as County may deem necessary, Provider shall make available to representatives of the County for examination all of its records with respect to all matters covered by this Agreement, and will permit such representatives of the County to audit, examine, copy and make excerpts or transcripts from such records, and to make audits of all contracts, invoices, materials, payrolls, records of personnel, conditions of employment and other data relating to all matters covered by this Agreement, all for a period of three (3) years from the date of final settlement of this Agreement or of such other or longer period, if any, as may be required by applicable statute or other lawful requirements.

**CONFLICT OF INTEREST:** No public official shall have interest in this Agreement, in accordance with Government Code Title 5, Subtitled C, and Chapter 171.

**WORKERS COMPENSATION:** By signing this agreement, Provider agrees to provide his/her own workers compensation insurance coverage and agrees that he/she shall not be entitled to any coverage under Collin County Workers Compensation program, as applicable.

**MEDICAL INSURANCE:** By signing this agreement, Provider is certifying that he/she has medical insurance, and agrees that he/she shall not be entitled to any coverage under Collin County.

**LIABILITY INSURANCE:** Provider agrees to meet all insurance requirements as set forth in Exhibit B, which is attached hereto and thereby made part of this Agreement.

**THIS AGREEMENT**, when properly accepted by Collin County shall constitute an agreement equally binding between the Personal Service Provider and Collin County.

AGREED TO AND ACCEPTED THIS  
24 DAY OF JANUARY, 2025

BY:

  
Kathlene Pricer

EXECUTED AND ACCEPTED THIS  
\_\_\_\_ DAY OF \_\_\_\_\_, 2025

BY:

\_\_\_\_\_  
Michelle Charnoski, NIGP-CPP, CPPB,  
Purchasing Agent

Court Order No.: \_\_\_\_\_

Exhibit B  
Insurance Requirements Updated 7.31.22

1.0 Before commencing work, the vendor shall be required, at its own expense, to furnish the Collin County Purchasing Agent with certified copies of all insurance certificate(s) indicating the coverage to remain in force throughout the term of this contract.

1.1 Commercial General Liability insurance including but not limited to the coverage indicated below.

- Each Occurrence: \$500,000
- Personal Injury & Property Damage: \$500,000
- Independent Contractors & Contractual Liability: \$500,000
- General Aggregate: \$1,000,000

2.0 With reference to the foregoing insurance requirement, the vendor shall endorse applicable insurance policies as follows:

2.1 A waiver of subrogation in favor of Collin County, its officials, employees, volunteers and officers shall be provided for General Liability, Automobile Liability

2.2 The vendor's insurance coverage shall name Collin County as additional insured under the General Liability policy.

2.3 All insurance policies shall be endorsed to the effect that Collin County will receive at least thirty (60) days' notice prior to cancellation, non-renewal or termination of the policy.

2.4 All copies of Certificates of Insurance shall reference the project/contract number.

3.0 All insurance shall be purchased from an insurance company that meets the following requirements: A-VII or higher as assigned by A.M. BEST Rating Company

3.1 Certificates of Insurance shall be prepared and executed by the insurance company or its authorized agent and shall contain provisions representing and warranting the following:

- Sets forth all endorsements and insurance coverage according to requirements and instructions contained herein.
- Sets forth the notice of cancellation or termination to Collin County.

4.0 Vendor will have current auto insurance for his/her vehicle and will be able to provide a copy of the insurance if requested.