

AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date"), by and between Tyler Technologies, Inc. with offices at 5101 Tennyson Parkway, Plano, Texas 75024 ("Tyler") and Collin County, TX ("Client").

WHEREAS, Tyler and the Client are parties to an agreement dated January 1, 2012 ("Agreement"), as amended, including on October 22, 2024, pursuant to which Client migrated to Tyler's new Enterprise Jury Manager solution; and

WHEREAS, Tyler and Client now desire to amend the terms of the Agreement to as provided herein.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

- 1. The Jury Analytics items set forth in the investment summary attached as Exhibit 1 to this Amendment are hereby added to the Agreement as of the first day of the first month following the Amendment Effective Date for a term of one (1) year. The term may be renewed by the parties' mutual written agreement.
- 2. Fees for the Jury Analytics software and services shall conform to the following terms:
 - a. The first year's annual SaaS fees shall be invoiced on the first day of the first month following the Amendment Effective Date at the rate set forth in Exhibit 1. SaaS fees for any renewal terms shall be mutually agreed on by the parties.
 - Professional services identified at Exhibit 1 and added to the Agreement pursuant to this Amendment, along with applicable expenses, shall be invoiced as provided and/or incurred.
- 3. Tyler shall provide the Jury Analytics solution and services in accordance with the Statement of Work attached as Exhibit 2 hereto.
- 4. <u>Data & Insights Solution Terms</u>. Client's use of certain Tyler solutions, including Jury Analytics, includes Tyler's Data & Insights data platform. Client's rights, and the rights of any of its0 end users, to use Tyler's Data & Insights data platform is subject to the Data & Insights SaaS Services Terms of Service, available at https://www.tylertech.com/terms/data-insights-saas-services-terms-of-service. By signing this Amendment, or accessing, installing, or using any of the Tyler solutions listed at the linked terms, Client certifies that it has reviewed, understands, and agrees to said terms.
- 5. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement. Except as expressly indicated in this Amendment, all other terms



and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.	Collin County, TX	
Ву:	Ву:	
Name:	Name:	
Title:	Title:	
Date:	Date:	





Exhibit 1 Amendment Investment Summary

The following Amendment Investment Summary details the software and services to be delivered by us to you under this Amendment. This Amendment Investment Summary is effective as of the Amendment Effective Date. Capitalized terms not otherwise defined will have the meaning assigned to such terms in the Agreement. In the event a comment in the following sales quotation conflicts with a provision of this Amendment, the provision in this Amendment shall control.

Software Payments							
SaaS Fee Payments	Year 1						
Annual SaaS Fee Payments	\$20,709						
Software							
Enterprise Jury Software (SaaS)					Annual SaaS Fee		
Enterprise Jury Analytics					\$20,709		
			Total Annual SaaS Fee		\$20,709		
Professional Services							
Professional Services (T&M)							
<u>Services</u>			<u>Hours</u>	<u>Rate</u>	<u>Total</u>		
Project Management			8	\$195	\$1,560		
Deployment			8	\$185	\$1,480		
Setup, Configuration & Consulting			16	\$185	\$2,960		
Training/Go-Live			8	\$185	\$1,480		
			Total One-Time Services		\$7,480		
			EAP Discount		(\$5,117)		
			Total One-Time Services		\$2,363		
Travel Expenses							
Travel Expenses will be billed as incurred according to Tyler's standard business travel policy							





Exhibit 2

Statement of Work for Implementation of Enterprise Jury Manager, Browser-based Jury Management System

SaaS Implementation In Collin County, TX

Tyler Technologies will implement Jury Analytics in Collin County, TX under the following terms.

Project Terms

Tyler will:

- Provision the COTS Jury Analytics application.
- Manage the source system integration to Enterprise Jury.
- Consult Collin County in user acceptance testing, as needed.
- Lead one train-the-trainer training.

Jury Solution Assumptions

- o Deployment, configuration, automation and launch of Jury Analytics.
- Jury Analytics allows administrators and supervisors to monitor the health of their Jury program and more effectively supervise operations by visualizing data related to:
 - Jury Pool
 - Operations
 - Financials
- Metrics are created from five core datasets: Source List, Service Cycle, Appearance,
 Deferral, and In Service.
- o This data will be hosted on the Enterprise Data Platform, for which end user access is not provided, and which is maintained by Tyler.
- o Jury Analytics is intended for internal data sharing and does not permit public facing access.

Packaged Analytics - Out of Scope

The scope of Packaged Analytics does not include the following:

- Data analysis services.
- Consulting services beyond those described in the scope of this SOW.
- Custom metrics configurations to the Analytics application(s).



- Additional managed data pipelines to the Enterprise Data Platform beyond the preset data integrations for the Analytics application(s).
- End user access to the Enterprise Data Platform.
- Developing and architecting a framework of performance metrics beyond those included in the Analytics application(s).
- Data upload administration (beyond the initial dataset(s) set forth under this SOW).
- Data culling administration prior to upload to the Enterprise Data Platform.
- Data collection administration (all data is collected by the client and originates on the client's network and systems. Only a mirror copy is uploaded from the client's network to the EDP-hosted solution).
- Legal advice.
- System of record repositories.
- Non-English Language Translations or components, data, or page contents.

