

2025-274 Voice System Upgrade

Cooperative Coop Contract Number: Coop Expiration: Quote Date: Quote Expiration: Quote Number:		CDW Government LLC			Unique Digital Technology, LLC			ePlus Technology Inc			General Datatech, LP (GDT)			Netsync			SHI Government Solutions, Inc.			United Data Technologies Inc		
		DIR			DIR			TIPS			DIR			DIR			DIR			TIPS		
		DIR-CPO-5347			DIR-CPO-5347			230105			DIR-CPO-5347			DIR-CPO-5347			DIR-CPO-5347			230105		
		1/7/2027			1/7/2027			5/31/2028			1/7/2027			1/7/2027			1/7/2027			5/31/2028		
		7/9/2025			7/11/2025			7/11/2025			7/11/2025			7/11/2025			7/29/2025			7/3/2025		
		10/9/2025			10/11/2025			9/11/2025			8/11/2025			8/11/2025			9/29/2025			9/3/2025		
		WxC Migration - May 27			17284			165507			603718			AAAQ465339-05			29657			AGR-00016633-1.0		
Line	Description	Qty	Unit Price	Extended Price	Qty	Unit Price	Extended Price	Qty	Unit Price	Extended Price	Qty	Unit Price	Extended Price	Qty	Unit Price	Extended Price	Qty	Unit Price	Extended Price	Qty	Unit Price	Extended Price
1	Services – facilitate and implement the migration from the County's current On-Premise Cisco Suite(CUCM/CUC/CER/UCCE) version 12.5, to multi-tenant Webex Calling.	1	\$ 156,532.25	\$ 156,532.25	1	\$ 195,516.00	\$ 195,516.00	1	\$ 125,734.00	\$ 125,734.00	1	\$ 106,480.00	\$ 106,480.00	1	\$ 100,934.80	\$ 100,934.80	1	\$ 95,675.00	\$ 95,675.00	1	\$ 267,645.00	\$ 267,645.00
	Configuration and Installation: • Configure up to 16 locations • system dial plan features • Direct Inward Dial (DID) number(s) • 2 Cisco Local Gateways for PSTN integration and site survivability • configure up to 2500 users/devices to include import to Webex Control Hub, voicemail boxes and basic call functionality. • Provision up to 6 Cisco Analog Voice Gateway(s) / Analog Telephone Adapter(s) in Webex Control Hub • Migration of existing Cisco Webex Calling-compatible IP phone(s) from Enterprise firmware to MPP firmware • Configure up to 10 Webex Customer Experience Essentials queues • Configure features to include 80 Auto Attendants, 90 Hunt Groups, 183 Call Pickup Groups and 8 Attendant Console Users • Support up to 7 cutovers																					
	Training - provide training and knowledge transfer on Cisco WebEx Calling with Collin County IT Administrators.																					
	Single Sign-On (SSO), through Okta, for Cisco Webex tenant to include any possible remediation needs and configuration of Collin County's Cisco Webex Organization with 1 SSO IdP metadata to setup SSO																					
	RedSky Horizon Mobility for Webex Calling to include support for up to 2500 users/devices and configuration of on-site alert settings for 1 per building.																					
	Post Go-Live Support to include monitoring of the production system, tracking and resolution of incidents for up to 4 hours, assistance with troubleshooting call quality issues																					
	Not to Exceed Travel Fees	No travel																				
		Total	\$156,532.25		Total	\$195,516.00		Total	\$125,734.00		Total	\$106,480.00		Total	\$100,934.80		Total	\$95,675.00		Total	\$267,645.00	

***Draft until award