



COLLIN COUNTY

Facilities Maintenance
4600 Community Avenue
McKinney, Texas 75071
www.collincountytx.gov

Date: August 25, 2025
To: Commissioner's Court
From: Ricky Thomas / Facilities Superintendent
RE: Chiller Repair and Maintenance Agreement – Johnson Controls

Facilities believes it would be beneficial to Collin County to continue to use Johnson Controls, Inc. (JCI) for the chiller maintenance and repair agreement. Below are the reasons we believe we need to continue to contract with Johnson Controls:

- Vital Systems for Operation, including life and safety requirements for the state
- Dependable / proven to meet the needs of Collin County on multiple occasions and in an expeditious matter
- Parts arrive quickly and do not have a mark-up in price
- Familiar with the Central Plant and JCI knows every aspect of chillers
- Collin County is a priority customer to JCI, which means urgency and quicker to respond
- Multiple technicians in the area / large crews on short notice

In summary, Facilities has a good working relationship with Johnson Controls, Inc.. The main technician on-site has worked at the Central Plant and Minimum Security for many years. The chillers are the backbone of the air conditioning system for all campus buildings. When one goes down, every minute counts. Johnson Controls, Inc. has always been quick to respond even after hours. The speed at which they can get parts, saves several days in most cases.

RT/kc