



COLLIN COUNTY

Information Technology
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McKinney, Texas 75071
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To: Judge Chris Hill
Commissioner Duncan Webb
Commissioner Darrell Hale
Commissioner Cheryl Williams
Commissioner Susan Fletcher

From: Caren Skipworth, CIO

Date: September 29, 2025

Re: FY26 Maintenance Contract Renewal Authorization

The Information Technology department is requesting Commissioner Court authorization to renew the Cisco FLEX software three-year maintenance agreement. The Cisco FLEX software agreement provides support for networking and telecommunications software support.

This renewal is a new three-year agreement processed by Netsync with annual payments. The renewal is budgeted as part of the FY26 maintenance budget.

<u>Annual Payment</u>	<u>Payment Date</u>	<u>Vendor</u>
\$248,209.92	10/15/2025	Netsync
\$248,209.92	10/15/2026	Netsync
\$248,209.92	10/15/2027	Netsync