



OFFICE OF THE SHERIFF
COLLIN COUNTY, TEXAS

JIM SKINNER, SHERIFF

To: Commissioners Court

From: Sheriff Jim Skinner ⁵⁰⁵

Date: Friday, November 14, 2025

Re: Extension of Contract No. 2017-121, Inmate Phone Services

A county jail must provide inmate phone services, *see* 37 TAC 291.1, and the County currently provides these services under contract no. 2017-121 with ICSolutions. This contract is set to expire in mid-December, and the County has drafted a new RFP and the process of re-bidding the contract is underway. *See* LGC Chapter 262. Until then, the County should extend contract no. 2017-121 with ICSolutions for another year.

In conjunction with my office, Purchasing has prepared a Contract Modification Document (no. 5). It would extend contract no. 2017-121 for another 12 months, with a 60-day termination clause. It would also increase the telephone-call rate from \$0.06/minute to \$0.08/minute and the video-call rate from \$0.11/minute to \$0.17/minute.

In addition, the phone-call rate could increase from \$0.08/minute to up to \$0.10/minute and the video-call rate from \$0.17/minute to up to \$0.19/minute, depending the County's estimate (with substantiation) of its per-minute costs in enabling phone and video services in the county jail. In a recent order, the FCC established an \$0.02/minute "interim facility cost rate additive" to permit counties to recover up to \$0.02/minute in cost reimbursement. *See* FCC Order, ¶¶ 8, 37, 47, 52 (adopted Oct. 28, 2025) (and interim rule 47 CFR 64.6030(d) at page 59), <https://docs.fcc.gov/public/attachments/FCC-25-75A1.pdf>. The SO will have to confer with County Budget & Finance, and possibly County Audit, to estimate the County's costs in enabling these services in the county jail and substantiating the estimates. I expect this process will be similar to the way the County calculates the daily jail rate.

In sum, I ask the Court to approve the Contract Amendment Document No. 5 to extend contract no. 2017-121 for another 12 months or mid-December 2026. Thank you.